

Browser Support

D2L is committed to performing key application testing when new browser versions are released. However, due to the frequency of some browser releases, D2L cannot guarantee that each browser version will perform as expected. If you encounter any issues with any of the browser versions listed in the tables below, contact D2L Support, who will determine the best course of action for resolution.

Maintenance browsers are older browser versions that are not tested extensively against new versions of D2L products. Customers can still report problems and receive support for critical issues; however, D2L does not guarantee all issues will be addressed. A maintenance browser becomes officially unsupported after one year.

Note the following:

- Ensure that your browser has JavaScript and Cookies enabled.
- For desktop systems, you must have Adobe Flash Player 10.1 or greater.
- The Brightspace Daylight Experience features are now optimized for production environments when using the Google Chrome browser, Apple Safari browser, Microsoft Edge browser, Microsoft Internet Explorer browser, and Mozilla Firefox browsers.

Desktop Support

| Browser | Supported Browser Version(s) | Maintenance Browser Version(s) |
|-------------------------------|------------------------------|--------------------------------|
| Microsoft® Edge | Latest | n/a |
| Microsoft® Internet Explorer® | n/a | 11 |
| Mozilla® Firefox® | Latest, ESR | n/a |
| Google® Chrome™ | Latest | n/a |
| Apple® Safari® | Latest | n/a |

Tablet and Mobile Support

| Device | Operating System | Browser | Supported Browser Version(s) |
|---------------------------|-------------------------|-------------------|------------------------------|
| Android™ | Android 4.4+ | Android | Latest |
| Apple | iOS® 6, 7, 8, 9, and 10 | Safari | Latest |
| Microsoft Surface™ | Windows® 8 | Internet Explorer | 11 |
| BlackBerry® (mobile only) | BlackBerry 7, 10 | BlackBerry | Latest |